

# Norbreck Canine Centre North East Dog Training & Activity Centre

Norbreck Farm, Morpeth Road, Choppington NE62 5PZ  
Tel: 07826 558475  
Email: [hello@norbreckcaninecentre.co.uk](mailto:hello@norbreckcaninecentre.co.uk)



## Contents

### Preparing for Class

- Collars, Leads, I D Tags
- Clothes
- Treats & Treat Bags
- Toys
- Dog Waste Bags

### Arriving at Norbreck

- Directions
- Parking
- Outdoor Areas
- Viewing Area
- Consideration for Others

### Joining Your First Class

- Trainer
- Find your spot
- Mid Way
- End of Class

### General Support Material

- Responsibilities
- Care
- Training Tips
- Information Sources & Useful Links

## Welcome Pack

Here you will find all the main points you need to know before arriving for your first class.

### Class Checklist

- Collar with ID tag
  - Standard Lead
  - Comfortable Clothes, Shoes
  
  - Treat Bag
  - Treats
  - Toy
  - Dog Waste Bags
  
  - Relaxed & Happy
  - Willing Members of Household
  - Directions if needed
- Tip:
- Arrive 10 minutes early for class and take your dog to the “exercise” area to avoid accidents and give them the opportunity to settle.

### Features

Preparing for Class

Arriving at Norbreck

Joining Your First Class

General Support Materials

### Course Support Materials

Are supplied separately as relevant

If you have any concerns or need additional information  
You can check out the website, mail or call us.  
Were happy to help.

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## Welcome Pack:- Preparing For Class

### Collars

**Puppies:** A flat or round adjustable collar .

**Older dogs :**May use a correctly fitted & comfortable half check collar, head collar or harness.

*We don't allow:*

*Check chains or slip leads, in general classes due to the damage they can cause.*

*Aversive or Electronic training devices other than disability aids e.g. deaf dogs -vibrating collars*

### Leads:

- A standard lead 1.5-1.8m (5-6ft) long is ideal.  
*Retractable leads, though useful for exercising purposes, aren't appropriate for training as they don't provide adequate control, will limit your ability to carry out some exercises .....and you could up in a tangled heap on the floor.*

### \*I.D Tag:

- With a minimum of the owners name and address  
*This is legal requirement- You may also want to add the dog's name, and phone numbers.*  
*\*\* Micro chipping of all dogs will be a legal requirement from 6 April 2016 .*

### Clothes:

- Comfortable, loose clothing and casual /flat shoes/trainers  
*We always go outside mid class, it gives the dogs a mental refresh and even adult dogs need the opportunity to relieve themselves, so you may want to bring a jacket.*

### Treats

- Supply of rewards- treats, – we wouldn't work for free!.  
*Dogs like to be paid in treats/praise/ play with toys*

*Treat tips – Please adjust your feeding timing and quantity according to session time.  
Like us they shouldn't exercise /don't want to work on a full stomach*

*Work out which foods are "yeah whatever" to your dog and which are "OH YES!" Save a few types of "OH YES!" only for training and alternate during a session so they don't get bored.  
Use the smallest size your dog will work for - chew, swallow, gone*

### Treat Bags

- A dog treat bag-for quick access.  
*We like Coachies treat bags, you don't need a belt -they clip on  
Plastic bags in pockets don't work it takes too long and we end up rewarding them jumping up in impatience instead of the lovely sit they did .....a lifetime ago.*

### Toys:

- A precious toy- whatever your dog loves best can be used as a high value reward  
*Popular items are tug toys /balls / soft toys /squeakers.*

### Dog Waste Bags:

- It is a legal requirement to have a method of cleaning up after your dog.  
*At Norbreck please use the red bins /bins with red lids for dog waste.*

### Forgotten Something:

- We usually have some treat bags, pre packs treats, toys and waste bags in stock.

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## Welcome Pack:- Arriving at Norbreck

### Directions:

- Our address is at the top of the page
- A map and directions can be found on the contact us page of [our website](#) or [Facebook](#) website
- Safety First : The A196 has a speed limit of 60mph. We recommend you:
  - Indicate in good time so a speedster doesn't start an overtaking move and cut you up or shunt you as you start to make your turn.
  - Exit at crawl speed as dog walkers and horse riders may be on the grass verges
  - Remember to look left even if you are exiting to the left as overtaking vehicles may be in your lane/ coming at you head on.
- To prevent stress in our dogs (and us) please keep the volume down on stereos & windows up if you have barkers or howlers as you arrive/ leave & pass the house.

### Parking:

- We operate a one way system for your safety.
- Head straight down the drive & through the second set of gates to the main parking area.  
*The main training hall is located directly at the end of the main car park.*



- Cars carrying dogs should park and unload in the main car park area.



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## Welcome Pack:- On Arrival

### Outdoor Areas:

- Arrive 10 minutes early for class and take your dog to the “exercise” area located to the left of the main training hall to avoid accidents and give them the opportunity to settle.



- In rural fields and grass areas you should expect undulations and raised grass tufts, small mammals may burrow or produce soil mounds, so please come in suitable footwear, pay attention to the ground and act appropriately.
- Dog Waste & hair must be bagged and binned in the specific dog waste bins .
- A smoking area is located opposite the main car park .  
*Please only smoke in this area and use the sand bin, we are surrounded by crops and meadow grass which even when wet on top has a tinder dry under thatch.*
- Feel free to relax outside however for your safety please respect the “ no unauthorised personnel signs” on buildings or field areas.

### Viewing Area:

- The viewing area is located just inside of the main door  
*If the weather is not so nice you may prefer to sit inside before your class and help yourself to a hot drink ~always using a cup lid to ensure dogs don't suffer hot liquid splashes.*

*At both ends of the viewing area are larger places for those who need a bit more room or their own space.*

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### Consideration for Others

At all times please keep your dogs:

- Under control
- On a lead with the following exceptions:-
  - Within the area and designated time of a private hiring e.g. field or hall
  - At the invitation of and under the supervision of a trainer or judge during a class activity or competition.
- Always ask permission to greet before approaching a dog.

Noise:

- If you are using the field there may be a class running in the hall
- Other dogs attending the premises may be sensitive to shouting & barking.
- If you do use a whistle - please use a silent one -they are much more practical in all situations other than isolated rural fieldwork.

Grooming is only permitted :

- Indoors: Under the supervision of a trainer as part of a training class.
- Outdoors: During private hire sessions of the field ,within a couple of metres of the far fence to ensure we all aren't under siege from showers or tumble weeds of hair.
- Please bag & bin "clumps" of hair in the dog waste bins.

Audio or Visual Recording:

*There is a general prohibition notice for the whole site.*

*Exemptions :*

- Customers are permitted and welcome to record their own dogs for their own personal use only. As long as it doesn't interfere with the session or cause nuisance to others.
- We or your event provider may make audio or visual recordings for promotional purposes.

*You may not :*

- Film other people or their dogs without their express permission.
- Chunks of training delivery and methods as we regard this as of commercial value.
- Publish, distribute, share or edit material in any manner that is potentially damaging to our reputation, or your event providers reputation.
- 

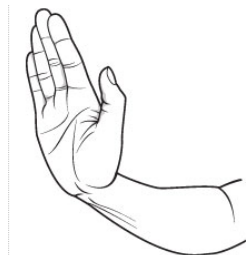
### Use & Respect Hand Signals

Wait : Stop :

Sometimes we all just need a moment to organise our dogs or a little more space.

Often using hand signals rather than calling out reduces the likelihood of a dog being alerted to your presence until they are focused and practising the behaviour we want them to do in this situation.

.....Please remember to communicate to "release" and



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- Consideration for Others

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## Welcome Pack:- Joining Your First Class

### Trainer:

- Your trainer is here for you ,their job is to help and support you ,  
*Please check in with your trainer at the start of your first class.*

### Find Your Spot:

- There are training stations down each side of the main hall, with chairs mats and equipment already in place for you, just pick one that suits and feel free to move in extra chairs as needed.



*There are larger working spaces at the ends of the rows for those who need a bit more room or their own space.*

*Tip –don't pick the same station every week as your dog will get too used to it.*

- We`ll get the best out of our puppies and dogs with **force free** science based methods that are positive and reward based.

### Mid Way:

- We go outside ...  
*Weather permitting we may also do some training outside and we always go outside mid class, it gives the dogs a mental refresh and even adult dogs need the opportunity to relieve themselves, so you may want to bring a jacket.*

### End of Class:

- You may want to take a minute to fill in your progress chart and note anything you particularly want to practice at home in the coming week .
- Please give your dog the opportunity to use the exercise area before you leave.
- At the end of class your trainer may need to undertake some other responsibilities such as preparing for, or starting the next class so may not always be available for individual discussions.  
*If so and you need help or advice please feel free to mail us , or book a mini consultation These are available just before the start or at the end of each block of morning/afternoon/ evening classes.*  
*Mini consultation for current course customers 15mins Cost £5*

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## Welcome Pack:- General Support Material

### Responsibilities :

- Whilst reading legislation may not be at the top of our “want to do list” it is our individual responsibility to know and comply with the law to protect ourselves, our dogs and others.
- We make every effort to keep this information up to date please note this information is not exhaustive and legislation is subject to change. Its your responsibility as a dog owner to be aware of legal requirements and keep up to date.
- **Its against the law for your dog to be dangerously out of control anywhere .**  
*Under 2014 amendments .  
The maximum penalties are 14 years imprisonment and an unlimited fine.  
<https://www.gov.uk/control-dog-public/overview>*
- **Your dog needs to wear a collar and ID disc**  
*<http://www.legislation.gov.uk/uksi/1992/901/contents/made>*
- **Your dog needs to be on a lead on designated roads**  
*<http://www.legislation.gov.uk/ukpga/1988/52/section/27>*
- **Your dog must not be a distraction to you whilst driving**  
*<http://www.legislation.gov.uk/ukpga/1988/52/section/3>*
- **If you injure a dog whilst driving you must stop and give your details to the person in charge of the dog or if there isn't anyone report it to the police within 24hrs**  
*<http://www.legislation.gov.uk/ukpga/1988/52/section/170>*
- **Your dog must not be at large, chase or attack livestock**  
*<http://www.legislation.gov.uk/ukpga/Eliz2/1-2/28>*
- 
- **The animal welfare act covers our main responsibilities for care and welfare**  
*[http:// www.legislation.gov.uk/ukpga/2006/45/contents](http://www.legislation.gov.uk/ukpga/2006/45/contents)*

#### “9 Duty of person responsible for animal to ensure welfare

(1)A person commits an offence if he does not take such steps as are reasonable in all the circumstances to ensure that the needs of an animal for which he is responsible are met to the extent required by good practice.

(2) For the purposes of this Act, an animal's needs shall be taken to include—

- (a) its need for a suitable environment,
- (b) its need for a suitable diet,
- (c) its need to be able to exhibit normal behaviour patterns,
- (d) any need it has to be housed with, or apart from, other animals, and
- (e) its need to be protected from pain, suffering, injury and disease.”

We`ll explore practically what some key points of the welfare act means in the coming pages

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- Outdoor Areas
- Viewing Area
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# Welcome Pack:- General Support Material

## Care: Page 1

### • Common Poisons

**There are a number of common domestic items that are poisonous to dogs**

*\* Also have a think about where you store them.*

*Higher shelves or cupboards with secure doors that you always... shut  
NO chocolates on or under the Christmas tree !*

- Chocolate, Grapes, Raisins, Sultanas, Xylitol =(sugar substitute -baked products & sugar free products )
- Paracetamol, NSAIDs Non Specific Anti Inflammatory Analgesic Drugs e.g. ibuprofen
- Metaldehyde – slug pellets, rodent pellets, blue green algae

Fuller lists are available on the Veterinary Poisons Index  
<http://www.vpisuk.co.uk/portal/CommonPoisons/tabid/119/Default.aspx>

A list of common poisonous garden plants is available using the dogs trust link  
<http://www.dogstrust.org.uk/az/factsheetsanddownloads/factsheetpoisonoussubstances09.pdf>

*\*\* “dog” chocolate (without theobromine) is sold as commercial dog treats  
-we recommend NOT using it*

*Based on the simple logic of ... if some human chocolate is dropped on the street  
Will your dog be highly motivated to snatch and eat it, if it loves dog chocolate treats?*

### • The animal welfare act covers our main responsibilities for care and welfare

[http:// www.legislation.gov.uk/ukpga/2006/45/contents](http://www.legislation.gov.uk/ukpga/2006/45/contents)

#### “9 Duty of person responsible for animal to ensure welfare

(1)A person commits an offence if he does not take such steps as are reasonable in all the circumstances to ensure that the needs of an animal for which he is responsible are met to the extent required by good practice.

(2) For the purposes of this Act, an animal's needs shall be taken to include—

(a) its need for a suitable environment,

*\*In our homes with us vs. in extended isolation in another room or outdoor kennels and runs*

To have their own bed and place to sleep

(b) its need for a suitable diet,

*\*Most vets recommend the use of a commercially prepared diet to ensure a balanced diet*

Breed and age specific diets are available commercially.

Remember treats contribute as part of the overall diet and energy needs.

Save higher value treats for learning and progressing new things.

You can use small amounts of your dogs main food *(or a dry complete food if you feed wet food)*

as a lower value treats e.g. as reinforcement when housetraining is going well

\* Our comments on the animal welfare act are in black text



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- Directions
- Parking
- Outdoor Areas
- Viewing Area
- Consideration for Others

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- Trainer
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- Mid Way
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- Responsibilities
- Care
- Training Tips
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# Welcome Pack:- General Support Material

## Care:Page 2

### The animal welfare act continued

(2) For the purposes of this Act, an animal's needs shall be taken to include—

(c) its need to be able to exhibit normal behaviour patterns,

\*Dogs drink regularly , your dogs needs constant access to fresh clean water.

Dogs especially puppies lives revolve around 4 things sleeping, eating ,playing and stuff that's important to dogs .. Mooching around and sniffing

(d) any need it has to be housed with, or apart from, other animals, and

(e) its need to be protected from pain, suffering, injury and disease."

### Dog Control Orders

Local Councils operate dog control orders in public places please check the link for Northumberland <http://www.northumberland.gov.uk/default.aspx?page=9830>

Note this information may be updated or moved

### Order 1 – The Fouling of Land by Dogs (County of Northumberland) Order 2011

### Order 2 – The Dogs on Leads (County of Northumberland) Order 2011

E.g. This includes where you dog must be on a lead and this notably all designated carriageways (A & B roads) and their footpaths & verges

### Order 3 – The Dogs on Leads by Direction (County of Northumberland) Order 2011

### Order 4 –The Dogs Exclusion (County of Northumberland) Order 2011

Mainly Beaches

### Penalties

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- Care
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## Welcome Pack:- General Support Material

### Training Tips:

- **Little and Often.** A couple of minutes several times a day is ideal  
*You can take advantage of opportunities where we regularly lose minutes such as waiting for the kettle or microwave to finish, TV Adverts*
- **Build it into your daily routine .**  
*Your dog is constantly being trained - through association, repetition and reward. They love to hang out with us and "help" so have a think about what you would like them to do when you are doing various routines train and reward the desired behaviour.*

#### Examples could be :

*Practice your downs in a corner of the kitchen or wherever you want your dog to be so they are safely out of the way when cooking. Progressively you will move towards them automatically adopting that behaviour in the hope there will be something when you've finished.*

*Folding washing can only be some sort of fantastic tug game so practice a couple of sits between folding each item and if your dog moves in for a tug ask for a sit and reward.*

*Practice coming back or heel work for 1 minute in the garden after every toilet break.  
\* Dogs are usually trained to walk on the left hand side , if you ever choose to progress to competitive activities, dog showing or obedience you will be required to work your dog on the left hand side . Everyday benefits are that dog professionals e.g. vets, groomers ,boarding kennels are normally set up to receive dogs on the left.*

- **Use standard words .**This will also help them cope with dog professionals such as vets & groomers.

Self explanatory **Sit : Down : Stand : Come : Heel**

*Some may benefit from clarification:*

**Off** : Off the furniture

**Take It** : Take the item/food

**Leave It** : Do not touch

**Stay** : Stay in this position and place until I come back, right up to you *and* give you a release word ... "Good boy" "All Done"

*Tip Don't get sloppy missing out the release word as the day you use it to park your dog while you deal with a pile of broken glass you really don't want them to move as it gets interesting or as you get closer to them.*

**All Done** : Signals the end of an activity such as a stay, grooming, health check, playing a game,

**Wait** :Pause until I release you . Often combined with another action as the release . Can be used an emergency stop from a distance :-

*Wait....until this family has crossed the direct line between us . ....Come .. Back to me  
Wait ..politely for your dinner & Take It—have your dinner*

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- Directions
- Parking
- Outdoor Areas
- Viewing Area
- Consideration for Others

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- Responsibilities
- Care
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### Information Sources and Useful Links:

#### General Information

The kennel club has a broad range of information on many canine topics  
<http://www.thekennelclub.org.uk/>

#### Dog friendly days out ,holidays , restaurants ,pubs

<http://www.visitnorthumberland.com/> (*choose where to go & tick dogs /pets allowed*)  
<https://www.dogfriendly.co.uk/>  
<http://www.dogfriendlybritain.co.uk/>  
<http://www.thewoofbook.co.uk/>  
<http://www.thegooddogguide.com/>  
<http://www.takeyourpet.co.uk/>  
<http://www.dogpeople.co.uk/>

#### Royal College of Veterinary Surgeons : Find a vet service

This is also a useful link ... just in case, if your dog is going on holiday with you  
<http://findavet.rcvs.org.uk/home/>

**Cooper & Co Solicitors** :Specialists in dog law and dog related legal problems  
<http://www.doglaw.co.uk/>

#### Aggressive Dogs :

We can help you with desensitisation, socialisation and manners however in cases of serious aggression we recommend :

Step one is to take your dog to a vet to have them establish/rule out any physical causes.  
Your insurance policy may cover behavioural treatment.

*Note major insurers only approve a small number of recognised professional bodies.*

*Legally anyone can call themselves a behaviourist, however we suggest you review the dangerous dogs act and its 2014 amendments and consider the implications for you and your dog, and in relation to other people.*

*We suggest you trust that the major insurance companies have done their home work and strongly recommend you only consult someone who is a member of one of the organisations approved by major insurers even if your policy doesn't cover fees .*

Your vet may have a specialist vet in their practice or may make a referral for you and can probably recommend a local individual.

Typically these are :  
Certified Clinical Animal Behaviourists (CCAB)

*or a member of one of the following organisations*

Association of Pet Behaviour Counsellors (APBC) <http://www.apbc.org.uk>  
Canine and Feline Behaviour Association (CFBA) <http://www.cfba.co.uk/>